

# LARGE GROUP TERMS & CONDITIONS

## ATTENDANCE:

A guaranteed confirmation of attendance is required no less than two business days before the event. Once given, this guarantee number cannot be reduced. If this guarantee is not received, the original estimated number will be used. Total charges are based on actual head count or the guarantee number, whichever is greater.

### **CANCELLATIONS:**

FiRE+iCE requires all cancellations to be received by the restaurant no less than two business days before the event. If the cancellation is within this period, the client shall be responsible for 50% of the total invoiced amount to compensate scheduled staff.

#### **PAYMENTS:**

To make a reservation, we require a credit card to keep on-file. The card will not be charged until the date of the reservation unless the client asks for the payment to be made in advance.

Payments can be made by the credit card on file, another credit card, cash, or company check (personal checks are not accepted.)

If the client would like to reschedule the reservation to a different date, FiRE+iCE shall do so only if the new desired date is available. All payments made by the client up to that point will be applied towards the new date. The client shall also be responsible for any additional expenses and/or fees associated with the change of date.

#### ACKNOWLEDGEMENT

By signing below, I acknowledged that I have read and fully understand the terms and conditions. I acknowledge that I was given the opportunity to ask questions and clarify any aspect of this document if I did not fully understand it prior to signing.

#### NAME:

**COMPANY:** 

SIGN:

DATE: